

AWARD OF RECOGNITION (2023)

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Los Angeles Communications Center under the direction of Captain Andrew Gregg

On average, each person will dial 9-1-1 at least twice in their lifetime. Whether faced with a large-scale emergency situation in the wake of a natural disaster or simply reporting a traffic hazard, the only thing that connects people to the first responder assistance they need are the dedicated 9-1-1 dispatchers working at the Los Angeles Communications Center (LACC) and in emergency call centers across the State of California. I am sure there are likely stories within this room that can be told of the value that a call to 9-1-1 had in your life.

The men and women of LACC form the critical link between first responders and motorists logging over 100 million daily miles on Los Angeles County freeways. Staffed 24 hours a day, LACC Public Safety Dispatchers and Operators work tirelessly behind the scenes to handle 9-1-1 calls, non-emergency calls and dispatching for over 1,500 uniformed personnel and 300 tow truck operators.

At the helm of the LACC is Captain Andrew Gregg (California Highway Patrol). Captain Gregg could not be with us tonight, but he arranged for Executive Lieutenant, Tony Padilla to be with us and accept the BICEPP Award of Recognition on behalf of the LACC.