

# CITY OF LOS ANGELES EMERGENCY OPERATIONS CENTER Joint Information System Report May 8, 2020



https://emergency.lacity.org/blog/la-city-public-information-update

# City of LA Departmental Public Information Developments

# Los Angeles Police Department

(lapd.org)

- As of 05/7, there were 21 total calls reported for the previous 24 hours:
  - 13 medical-related
  - o 0 crime-related
  - 1 grocery store-related
  - o 7 other
- Continue to track COVID instances, monitor business compliance, provide security at test sites, and facilitate transportation to COVID shelters.
- Assigned staffing for each 24 shelter centers and 8 test sites include:
  - 2 private security guards and 2 LAPD officers for each location.

# Los Angeles Fire Department

(lafd.org/alerts)

- Union UFLAC has been working with Wahlburgers Restaurant to deliver 500 meals throughout a three-day time period in all four bureaus to hospitals and underserved individuals.
- Call volume still remains below normal call levels, which has allowed firefighters to fulfill new roles, such as staffing the COVID-19 testing sites.
- Sharing videos of EOC response on LAFD's YouTube and social media outlets.
- Fire Service Day (May 9th) taking a new approach of going virtual.
  - - Tune in to Instagram to see operations and other activities.
- Drone program for brush inspections to be on track of brush fire concerns.

# Los Angeles World Airports

(https://www.flylax.com/)

- COVID-19 Task Force started this week and there's a focus on seven work streams with executive managers and division managers:
  - i. 1. Improving fiscal position
  - ii. 2. Communications with the public and stakeholders
  - iii. 3. Completing construction and repairs
  - iv. 4. Safety
  - v. 5. Setting up the organization for success & what success looks like
  - vi. 6. Getting employees back to work
  - vii. 7. Getting passengers back to the airport
- Face coverings will be required for anyone at LAX starting Monday, May 11. Face coverings can include bandanas, scarves, T-shirts or other fabric materials held in place. Please do your part to help save lives.

(Twitter: https://twitter.com/flyLAXairport/status/1258196179072045058?s=20)

# **Department of Transportation**

(https://ladot.lacity.org/coronavirus)

- Beginning May 11<sup>th</sup>, face masks will be required to ride City public transportation to protect riders and drivers.
- (Twitter: https://twitter.com/MayorOfLA/status/1258580552040370177?s=20)
- Continue to provide traffic control support to COVID-19 testing sites.

### Housing Community Investment and Development Los Angeles

(https://hcidla2.lacity.org/coronavirus-covid-19-updates)

- The Handyworker and LEAD Program staff have been in contact (by phone) with **hundreds** of seniors throughout the City. The Handyworker Program is for low income seniors, it offers minor home repairs, primarily repairs to help them get around the home (ramp, handles, window releases) so that our seniors have less reasons to move and stay in their homes. 72% of Handyworker clients live alone, and having someone from the City call on them is providing reassurance and comfort in their lives.
- The Housing Development team is hard at work moving Prop HHH development / construction projects forward.
- Application for the Angeleno Card Program is closed, but those that applied, qualified and were randomly selected are still being processed for debit card issuance.

### Port of LA

(https://www.portoflosangeles.org/covid-19)

- POLA Livestream: <u>https://www.youtube.com/user/ThePortofLosAngeles</u>
- Learn more about Logistics Victory LA: <u>https://www.portoflosangeles.org/covid-19</u>
- USNS Mercy: <u>http://www.mercy.navy.mil/</u>

### **Department of Aging**

(https://aging.lacity.org/blog/covid-19-updates)

- Updated Resources for Seniors and Other Vulnerable Angelenos: <u>https://disability.lacity.org/sites/g/files/wph581/f/a\_ResourcesForSeniorsAndOtherVulnerableAngelenosDuringTheCoronavirusCrisis.pdf</u>
- As of the beginning of April 2020, seniors may sign up for meals by calling the Department of Aging at 213-482-7252.
- Meal service will be prioritized for seniors who are experiencing food insecurity, including financial hardship.

### **Department on Disability**

(https://disability.lacity.org/coronavirus)

Advocacy Tools for older and dependent adults; individuals with disabilities and chronic conditions and caregivers; HIV: <u>https://disability.lacity.org/coronavirus-resources</u>

### **Personnel Department**

#### (https://personnel.lacity.org/covid19/)

The City of Los Angeles has deployed over 1,000 DSWs from nearly every City department to help provide and support LA Love. During this time, these employees show pride in their new roles and responsibilities which directly impact the lives of people who live, work, and play in the City of Los Angeles (https://personnel.lacity.org/dsw/)

#### **Department of Public Works**

(<u>https://dpw.lacity.org/;</u> <u>https://streetsla.lacity.org/;</u> <u>https://eng.lacity.org/;</u> <u>https://www.lacitysan.org/san/faces/home;</u> <u>http://laocb.org/;</u> <u>https://bca.lacity.org/;</u> <u>https://bsl.lacity.org/</u>)

The City of Los Angeles Department of Public Works consists of five bureaus and five offices. The Department continues to provide critical services and support the City's ongoing efforts during COVID-19. The Department remains dedicated to the public safety and health of all Angelenos, from our residents to our employees, and appreciates the continued patience and understanding of all.

• Public Works Week next week. Appreciation videos will be shared from all four bureaus.

#### LA Sanitation and Environment

- LA Sanitation and Environment has partnered with the YMCA to provide showers, bathrooms and locker rooms for unhoused individuals at nine YMCA facilities in the City.
- 3,000<sup>th</sup> shower use at the YMCA, these services available for homeless population.
- Temporarily offer free extra collection. Once your bin is emptied, you can refill it while our team is there, and they'll collect it again. This new service is free of charge to residents. It starts on Monday and lasts until the Safer at Home order is lifted. If you have any questions, call our Sanitation Department's 24-hour customer care center at 1-800-773-2489 or dial 3-1-1.
- Additional trash services are going to be available, especially for flower services tied close to Mother's Day flower use.
- The Safe Centers known as drop off points for hazardous materials are still not open. Messaging went out to the public to communicate storing of these materials at home until the centers open.

### Streets LA

- StreetsLA has shifted street resurfacing projects and street sweeping to select high traffic streets and major commercial corridors to minimize impact on residential streets as more people are at home and vehicular traffic is less during this time. Over the weekend, StreetsLA completed street resurfacing work on 7th Street from Figueroa St. to Main St. in Downtown LA. More information on changes to their work plan are available at StreetsLA.lacity.org/ADAPT
- StreetsLA, in partnership with Outfront JC Decaux, began the installation of hand sanitizing stations at heavily used bus stops. StreetsLA worked with farmers markets on social distancing and public safety operational plans in order to remain open. More than 30 farmers markets plans within the City have been approved.
- Parking enforcement has been relaxed for posted street sweeping routes, but residents must comply with other, temporary parking restrictions for StreetsLA street resurfacing, sidewalk repairs, and tree trimming projects or they risk being ticketed or towed.

### **Bureau of Engineering**

- The Bureau of Engineering completed A Bridge Home shelter at the VA West Los Angeles Campus, which has capacity to house up to 50 homeless veterans.
- The Bureau of Engineering and LA Sanitation have assisted in the transport and provision of sanitary services, including the disinfecting and pumping out of septic tanks of 283 trailers from Hansen Dam to various sites. Overall 535 trailers were donated by the State of California to house patients.
- Engineering's Development Services Program is issuing permits and delivering all services via online applications or other electronic means such as email. For those few items that cannot be submitted electronically, customers can drop off materials for processing at specially designated Page 3 of 2 locations. Engineering is also now able to accept payment via electronic check. Please visit https://eng.lacity.org for more information on the special procedures in place, including dropoff locations, contact emails and phone numbers; and to apply for services online.

#### **Bureau of Contract Administration**

The Bureau of Contract Administration inspectors are visiting construction sites to ensure that social distancing is being practiced and protective equipment is being provided.

#### Bureau of Street Lighting

Bureau of Street Lighting crews continue their work to keep the streets of Los Angeles illuminated. In the last month, nearly 3,500 lights have been repaired. Street Lighting, in partnership with the DWP, is offering free electric vehicle charging through its electric vehicle chargers attached to streetlights in the City of Los Angeles.

### **Office of Community Beautification**

The Office of Community Beautification teams continue to remove graffiti and conduct public right-of-way cleanups, but are currently not engaging community service workers for their own safety.

#### **Recreation and Parks**

#### (https://www.laparks.org/covid-19)

- Face coverings will be required at golf courses and trails, and if folks are gathering in groups, and not physically distancing and wearing face coverings, we will again close trails and golf courses.
  - Hiking trails will open on Saturday, May 9<sup>th</sup> (with the exception of Runyon Canyon)
  - Messaging regarding regulation and safety measures will be distributed soon when more information is available.
  - At golf courses, it's reservation-only and many slots are filled. There will be fewer tee-times — every 12 minutes instead of every 8 minutes — only one person will be allowed per golf cart, and foam fillers have been added in every hole so it's easier to pick up your golf ball without making contact with the hole and flag.
  - Griffith Observatory remains closed there will be no parking at the observatory — and some parking lots will be closed and capacity at popular trails will be reduced to mitigate crowds.
  - $\circ~$  If you're going to a park, go at odd hours to reduce crowding.
- Child Care Centers are going to open up and RAP staff will be working them for individuals working in healthcare.
- Shelters: 24 shelters are open, and some parking lots have turned into trailer sites with homeless residents that meet specific criteria.
  - $\circ\;$  Working with LAHSA to transport 20-30 homeless resident to live in the trailers.

### **Department of Cultural Affairs**

### (https://culturela.org/)

The City of Los Angeles Department of Cultural Affairs has developed a list of resources to provide opportunities for art instruction, art experiences, and creative pursuits during this period of social distancing. In this list you will find arts and educational resources for kids and teens, virtual art experiences, professional resources for artists, mental health resources, and contact information for crucial local, state, national, and international Agencies.

- DCA at Home page for live content
- Artists Resource list
  <u>https://culturela.org/programs-and-initiatives/arts-resources-during-covid-19/</u>
- Round 2 of Artist Emergency Fund begins Friday, April 24<sup>th</sup> https://culturela.org/grants-and-calls/aer-fund/

### Animal Services

#### (http://www.laanimalservices.com/)

- Sharing communications to the public regarding pets that have tested positive. There is still no evidence that the pets cannot transmit the virus to their owners.
  - i. When walking dogs on the streets, maintain social distancing between the dogs.
  - ii. Treat pets as if another member of the household is sick. They can contract the virus from humans that have the virus.

#### Los Angeles Zoo

#### (https://www.lazoo.org/covid-19/)

The safety and wellbeing of our guests, staff, volunteers, and animals are always our top priority. Out of an abundance of caution, the Zoo has suspended or cancelled the following events and activities until a future date: Spring Fling; Big Bunny Weekends at Spring Fling; Wildlife Weekends with LEGO; Family Nature Club; Sustainable Wine+Dinner Series: April and May; PBS SoCal Kids Weekend

### Department of Neighborhood Empowerment

(https://empowerla.org/covid/)

The Department of Neighborhood Empowerment launched the Virtual Governance Plan on May 1st to support virtual public Neighborhood Council meetings. A dedicated webpage has been established with an overview, tools, and resources for this EmpowerLA Virtual Governance (EVG) program. Visit it at http://EmpowerLA.org/EVG.

The Neighborhood Councils continue to spend the \$5,000 emergency funds that each Council has. Many are spending their funds to support shelters for the unhoused or providing free meals to the public.

#### Los Angeles Department of Water and Power

(https://bit.ly/2zPB5Lg)

- Extended payment plans available.
- Tips on how to keep energy efficient at home shared in multiple communication outlets to residents and clients.
- Continue to help with water and power resources to facilities for homeless

### Economic and Workforce Development Department

(https://ewddlacity.com/index.php/ewdd-covid19)

Resources are available for businesses, job seekers, and general resources for all Angelenos impacted by COVID-19

### Los Angeles Public Library

(https://www.lapl.org)

- The library is delivering donated books to COVI-19 emergency shelters with our new Street Fleet vehicles.
- Librarians are offering online programming such as story times, book groups, etc, nearly every day of the week.

#### Joint Information System Report

- InfoNow librarians continue to handle emailed questions from patrons from their homes.
- Thousands more people than usual have registered for digital library cards since the lockdown began and are availing themselves of library resources.
- Because the library is now fine free, staff worked to clear old overdue fines from the system, in the process unblocking library accounts for 60,000 patrons who can now utilize their cards for online resources.
- Supported Cooling Center operations May 6-7, 2020
- Ask a Librarian- <u>https://www.lapl.org/ask-a-librarian</u>
- Digital Services- https://www.lapl.org/collections-resources/e-media

## pLAnning

### (https://planning.lacity.org/resources/p4la-covid-19)

City Planning is supporting the economic growth of Los Angeles by providing employment opportunities for its communities through building, construction, and other services that staff provide residents and small businesses alike.

- Updated Appeal Filing Procedures; Updated Procedures on Public Hearings for Projects
- Public Order Governing the Sale of Alcoholic Beverages
- Modified Operations at the Development Services Centers

### Information Technology Agency- DOWNLOAD THE SHAKEALERT APP

(https://earthquake.lacity.org/shakealertla)

- 3-1-1 has been seeing record numbers of calls
- Zoom licenses and other technical support available
- Office hours only available for City Employees
- LA County Census information shows that City of Los Angeles has not been active in completing the Census
  - October 1, 2020 (new extension)
- Channel 35 continues to provide support to City Departments and initiatives and coverage of the Mayor's Press Conference through the Mayor's Facebook and Channel 35

### Building and Safety

Continues to enforce L.A. Building & Safety Announcement No.5 dated March 31, 2020, Topic - "COVID-19 SAFETY GUIDANCE FOR CONSTRUCTION SITES". These 13 guidelines are enforced on all residential and commercial construction sites. To date, no buildings or structures have been affected long term.

## Key Updates

### Key City Updates: Updated May 7, 2020

- In a press conference on Thursday, 05/07, Mayor Garcetti announced that cloth face coverings will be required at LAX and on L.A. City DOT systems.
- On 04/29, Mayor Garcetti announced expanded testing for COVID-19, even for those who are asymptomatic.
- On 04/28, Mayor Garcetti announced a deal with mask manufacturer Honeywell to procure 24 million N95 masks.
- Mayor Garcetti said in a press conference on 04/27 that LA City essential workers can be tested for COVID-19 at a local testing sites.

### Key California Updates: Updated May 7, 2020

- On 05/05, Governor Gavin Newsom announced that some retail stores across the state can reopen with modifications as early as Friday, 05/08. This reopening plan will not bypass the County Stay-at-home order.
- On Wednesday, 04/29, Riverside County extended its stay-at-home order until 06/19.
- Governor Newsom released a 4-stage plan to transition California out of COVID19 closures.
  - STAGE 1 (Current Stage): Safety and Preparedness Goal: Making work as safe as possible for those on the front line
  - STAGE 2: Lower-risk workplaces reopen Goal: Creating opportunities for lower-risk sectors to make adaptations and reopen
  - STAGE 3: Higher-risk workplaces reopen Goal: Open higher-risk environments with adaptations and limits on the size of gatherings.
  - STAGE 4: Stay-at-home order ends Goal: Reopen the highest-risk workplaces.

### Key National Updates: Updated May 7, 2020

- On 05/06, the FDA approved an Emergency Use Authorization for Roche's SARSCoV-2 antibody testing under their new review process.
- Roche claims that results are available in about 18 minutes and up to 300 tests can be run per hour. The test has greater than 99.8% specificity and 100% sensitivity in samples taken 2 weeks after a PCR-confirmed infection.
- On 05/01, the FDA authorized the emergency use of Remdesevir on hospitalized patients with COVID-19 who are in critical condition.
- Gilead announced the drug would be shipped to hospitals the week of 05/04-05/10.

# Key Global Updates: Updated May 7, 2020

- On Thursday, 05/07, Russia reported more than 11,000 new cases of COVID-19, a new record for confirmed cases in a single day.
- On 05/01, the WHO extended its declaration of a global health emergency, exactly three months after its original decision to declare COVID-19 a "public health emergency of international concern".
- On 05/04, millions of people were allowed to return to work as Italy starts to ease the country's lockdown due to COVID-19.